



### OMBUDSMAN REQUEST FORM

The purpose of the Ombudsman is to provide an impartial, knowledgeable, informed contact when REALTOR® members or members of the public have real estate-related issues or questions that have not been addressed by an individual broker.

The role of the Ombudsman is to identify and attempt to facilitate a resolution of misunderstandings and/or disagreements before matters evolve into a formal complaint.

Please complete the following information and return to [Gwen@StCharlesRealtors.com](mailto:Gwen@StCharlesRealtors.com):

Your name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

When is the best time to contact you? \_\_\_\_\_

Name of REALTOR(s) being complained against: \_\_\_\_\_

Name of REALTOR'S company: \_\_\_\_\_

REALTOR'S address: \_\_\_\_\_

REALTOR'S phone #: \_\_\_\_\_

REALTOR'S broker: \_\_\_\_\_

What best describes you?     Seller     Buyer     Agent

Summary of the issue: \_\_\_\_\_

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