



OMBUDSMAN REQUEST FORM

The purpose of the Ombudsman is to provide an impartial knowledgeable, informed contact when REALTOR® members or members of the public have real estate-related questions or issues that have not been addressed by an individual broker.

The role of the Ombudsman is to identify and attempt to facilitate a resolution of misunderstandings and/or disagreements before matters evolve into a formal complaint.

Please complete the following information and return to Gwen@StCharlesRealtors.com:

Your name: _____

Phone #: _____

Email: _____

When is the best time to contact you? _____

Name of REALTOR(s) being complained against: _____

Name of REALTOR'S company: _____

REALTOR'S address: _____

REALTOR'S phone #: _____

REALTOR'S broker: _____

What best describes you? Seller Buyer Agent

Summary of the issue: _____
